CHAPTER 2 Culture
When I first arrived in Morocco, I found the sights that greeted me exotic—not unlike the scenes in *Casablanca* or *Raiders of the Lost Ark*. The men, women, and even the children really did wear those white robes that reached down to their feet. What was especially striking was that the women were almost totally covered. Despite the heat, they wore not only full-length gowns but also head coverings that reached down over their foreheads with veils that covered their faces from the nose down. You could see nothing but their eyes—and every eye seemed the same shade of brown.

And how short everyone was! The Arab women looked to be, on average, 5 feet, and the men only about three or four inches taller. As the only blue-eyed, blond, 6-foot-plus person around, and the only one who was wearing jeans and a pull-over shirt, in a world of white-robed short people I stood out like a creature from another planet. Everyone stared. No matter where I went, they stared. Wherever I looked, I saw people watching me intently. Even staring back had no effect. It was so different from home, where, if you caught someone staring at you, that person would look embarrassed and immediately glance away.

And lines? The concept apparently didn’t even exist. Buying a ticket for a bus or train meant pushing and shoving toward the ticket man (always a man—no women were visible in any public position), who took the money from whichever outstretched hand he decided on.

And germs? That notion didn’t seem to exist here either. Flies swarmed over the food in the restaurants and the unwrapped loaves of bread in the stores. Shopkeepers would considerately shoo off the flies before handing me a loaf. They also offered home delivery. I watched a bread vendor deliver a loaf to a woman who was standing on a second-floor balcony. She first threw her money to the bread vendor, and he then threw the unwrapped bread up to her. Unfortunately, his throw was off. The bread bounced off the wrought-iron balcony railing and landed in the street, which was filled with people, wandering dogs, and the ever-present urinating and defecating donkeys. The vendor simply picked up the unwrapped loaf and threw it again. This certainly wasn’t his day, for he missed again. But he made it on his third attempt. The woman smiled as she turned back into her apartment, apparently to prepare the noon meal for her family.

"Everyone stared. No matter where I went, they stared."
What Is Culture?

What is culture? The concept is sometimes easier to grasp by description than by definition. For example, suppose you meet a young woman from India who has just arrived in the United States. That her culture is different from yours is immediately evident. You first see it in her clothing, jewelry, makeup, and hairstyle. Next you hear it in her speech. It then becomes apparent by her gestures. Later, you might hear her express unfamiliar beliefs about relationships or what is valuable in life. All of these characteristics are indicative of culture—the language, beliefs, values, norms, behaviors, and even material objects that are passed from one generation to the next.

In northern Africa, I was surrounded by a culture quite different from mine. It was evident in everything I saw and heard. The material culture—such things as jewelry, art, buildings, weapons, machines, and even eating utensils, hairstyles, and clothing—provided a sharp contrast to what I was used to seeing. There is nothing inherently “natural” about material culture. That is, it is no more natural (or unnatural) to wear gowns on the street than it is to wear jeans.

I also found myself immersed in an unfamiliar nonmaterial culture, that is, a group’s ways of thinking (its beliefs, values, and other assumptions about the world) and doing (its common patterns of behavior, including language, gestures, and other forms of interaction). North African assumptions that it is acceptable to stare at others in public and to push people aside to buy tickets are examples of nonmaterial culture. So are U.S. assumptions that it is wrong to do either of these things. Like material culture, neither custom is “right.” People simply become comfortable with the customs they learn during childhood, and—as happened when I visited northern Africa—uncomfortable when their basic assumptions about life are challenged.

Culture and Taken-for-Granted Orientations to Life

To develop a sociological imagination, it is essential to understand how culture affects people’s lives. If we meet someone from a different culture, the encounter may make us aware of culture’s pervasive influence on all aspects of a person’s life. Attaining the same level of awareness regarding our own culture, however, is quite another matter. We usually take our speech, our gestures, our beliefs, and our customs for granted. We assume that they are “normal” or “natural,” and we almost always follow them without question. As anthropologist Ralph Linton (1936) said, “The last thing a fish would ever notice would be water.” So also with people: Except in unusual circumstances, most characteristics of our own culture remain imperceptible to us.

Yet culture’s significance is profound; it touches almost every aspect of who and what we are. We came into this life without a language; without values and morality; with no ideas about religion, war, money, love, use of space, and so on. We possessed none of these fundamental orientations that are so essential in determining the type of people we become. Yet by this point in our lives, we all have acquired them—and take them for granted. Sociologists call this culture within us. These learned and shared ways of believing and of doing (another definition of culture) penetrate our beings at an early age and quickly become part of our taken-for-granted assumptions about what normal behavior is. Culture becomes the lens through which we perceive and evaluate what is going on around us. Seldom do we question these assumptions, for, like water to a fish, the lens through which we view life remains largely beyond our perception.

The rare instances in which these assumptions are challenged, however, can be upsetting. Although as a sociologist I should be able to look at my own culture “from the outside,” my trip to Africa quickly revealed how fully I had internalized my own culture. My upbringing in Western culture had given me assumptions about aspects of social life that had become rooted deeply in my being—appropriate eye contact, proper hygiene, and the use of space. But in this part of Africa these assumptions...
were useless in helping me navigate everyday life. No longer could I count on people to stare only surreptitiously, to take precautions against invisible microbes, or to stand in line in an orderly fashion, one behind the other.

As you can tell from the opening vignette, I found these unfamiliar behaviors unsettling, for they violated my basic expectations of “the way people ought to be”—and I did not even realize how firmly I held these expectations until they were challenged so abruptly. When my nonmaterial culture failed me—when it no longer enabled me to make sense out of the world—I experienced a disorientation known as culture shock. In the case of buying tickets, the fact that I was several inches taller than most Moroccans and thus able to outreach others helped me to adjust partially to their different ways of doing things. But I never did get used to the idea that pushing ahead of others was “right,” and I always felt guilty when I used my size to receive preferential treatment.

Culture shock is a two-way street, of course. You can imagine what culture shock people from a tribal society would experience if they were thrust into the United States. This actually happened, as the Cultural Diversity box on the next page describes.

An important consequence of culture within us is ethnocentrism, a tendency to use our own group’s ways of doing things as a yardstick for judging others. All of us learn that the ways of our own group are good, right, and even superior to other ways of life. As sociologist William Sumner (1906), who developed this concept, said, “One’s own group is the center of everything, and all others are scaled and rated with reference to it.” Ethnocentrism has both positive and negative consequences. On the positive side, it creates in-group loyalties. On the negative side, ethnocentrism can lead to discrimination against people whose ways differ from ours.

The many ways in which culture affects our lives fascinate sociologists. In this chapter, we’ll examine how profoundly culture influences everything we are and whatever we do. This will serve as a basis from which you can start to analyze your own assumptions of reality. I should give you a warning at this point: You might develop a changed perspective on social life and your role in it. If so, life will never look the same.

In Sum: To avoid losing track of the ideas under discussion, let’s pause for a moment to summarize and, in some instances, clarify the principles we have covered.

1. There is nothing “natural” about material culture. Arabs wear gowns on the street and feel that it is natural to do so. Americans do the same with jeans.
2. There is nothing “natural” about nonmaterial culture. It is just as arbitrary to stand in line as to push and shove.
3. Culture penetrates deeply into our thinking, becoming a taken-for-granted lens through which we see the world and obtain our perception of reality.
4. Culture provides implicit instructions that tell us what we ought to do and how we ought to think. It establishes a fundamental basis for our decision making.
5. Culture also provides a “moral imperative”; that is, the culture that we internalize becomes the “right” way of doing things. (I, for example, believed deeply that it was wrong to push and shove to get ahead of others.)
6. Coming into contact with a radically different culture challenges our basic assumptions of life. (I experienced culture shock when I discovered that my deeply ingrained cultural ideas about hygiene and the use of personal space no longer applied.)
7. Although the particulars of culture differ from one group of people to another, culture itself is universal. That is, all people have culture, for a society cannot exist without developing shared, learned ways of dealing with the challenges of life.
8. All people are ethnocentric, which has both positive and negative consequences.

What is culture shock? Ethnocentrism? How are they related to our assumptions about life?
Imagine that you were a member of a small tribal group in the mountains of Laos. Village life and the clan were all you knew. There were no schools, and you learned everything you needed to know from your relatives. U.S. agents recruited the men of your village to fight communists, and they gained a reputation as fierce fighters. When the U.S. forces were defeated in Vietnam, your people were moved to the United States so they wouldn’t be killed in reprisal.

Here is what happened. Keep in mind that you had never seen a television or a newspaper and that you had never gone to school. Your entire world had been the village.

They put you in a big house with wings. It flew.
They gave you strange food on a tray. The Sani-Wipes were hard to chew.

After the trip, you were placed in a house. This was an adventure. You had never seen locks before, as no one locked up anything in the village. Most of the village homes didn’t even have doors, much less locks.

You found the bathroom perplexing. At first, you tried to wash rice in the bowl of water, which seemed to be provided for this purpose. But when you pressed the handle, the water and rice disappeared. After you learned what the toilet was for, you found it difficult not to slip off the little white round thing when you stood on it. In the village, you didn’t need a toilet seat when you squatted in a field to defecate.

When you threw water on the electric stove to put out the burner, it sparked and smoked. You became afraid to use the stove because it might explode.

And no one liked it when you tried to plant a vegetable garden in the park.

Your new world was so different that, to help you adjust, the settlement agency told you (Fadiman 1997):

1. To send mail, you must use stamps.
2. The door of the refrigerator must be shut.

3. Do not stand or squat on the toilet since it may break.
4. Always ask before picking your neighbor’s flowers, fruit, or vegetables.
5. In colder areas you must wear shoes, socks, and appropriate outerwear. Otherwise, you may become ill.
6. Always use a handkerchief or a tissue to blow your nose in public places or inside a public building.
7. Picking your nose or ears in public is frowned upon in the United States.
8. Never urinate in the street. This creates a smell that is offensive to Americans. They also believe that it causes disease.

To help the Hmong assimilate, U.S. officials dispersed them across the nation. This, they felt, would help them to adjust to the dominant culture and prevent a Hmong subculture from developing. The dispersal brought feelings of isolation to the clan- and village-based Hmong. As soon as they had a chance, the Hmong moved from these towns scattered across the country to live in areas with other Hmong, the major one being in California’s Central Valley. Here they renewed village relationships and helped one another adjust to the society they had never desired to join.

For Your Consideration

Do you think you would have reacted differently if you had been a displaced Hmong? Why did the Hmong need one another more than their U.S. neighbors to adjust to their new life? What cultural shock do you think a U.S.-born 19-year-old Hmong would experience if his or her parents decided to return to Laos?

**Practicing Cultural Relativism**

To counter our tendency to use our own culture as the standard by which we judge other cultures, we can practice cultural relativism; that is, we can try to understand a culture on its own terms. This means looking at how the elements of a culture fit together, without judging those elements as superior or inferior to our own way of life.
With our own culture embedded so deeply within us, however, practicing cultural relativism can challenge our orientations to life. For example, most U.S. citizens appear to have strong feelings against raising bulls for the purpose of stabbing them to death in front of crowds that shout “Olé!” According to cultural relativism, however, bullfighting must be viewed from the perspective of the culture in which it takes place—its history, its folklore, its ideas of bravery, and its ideas of sex roles.

You may still regard bullfighting as wrong, of course, particularly if your culture, which is deeply ingrained in you, has no history of bullfighting. We all possess culturally specific ideas about cruelty to animals, ideas that have evolved slowly and match other elements of our culture. In some areas of the United States, cock fighting, dog fighting, and bear–dog fighting were once common. Only as the culture changed were they gradually eliminated.

None of us can be entirely successful at practicing cultural relativism. I think you will enjoy the Cultural Diversity box on the next page, but my best guess is that you will evaluate these “strange” foods through the lens of your own culture. Applying cultural relativism, however, is an attempt to refocus that lens so we can appreciate other ways of life rather than simply asserting “Our way is right.” Look at the photos on page 42. As you view them, try to appreciate the cultural differences they illustrate about standards of beauty.

Although cultural relativism helps us to avoid cultural smugness, this view has come under attack. In a provocative book, Sick Societies (1992), anthropologist Robert Edgerton suggests that we develop a scale for evaluating cultures on their “quality of life,” much as we do for U.S. cities. He also asks why we should consider cultures that practice female circumcision, gang rape, or wife beating, or cultures that sell little girls into prostitution, as morally equivalent to those that do not. Cultural values that result in exploitation, he says, are inferior to those that enhance people’s lives.

Edgerton’s sharp questions and incisive examples bring us to a topic that comes up repeatedly in this text: the disagreements that arise among scholars as they confront contrasting views of reality. It is such questioning of assumptions that keeps sociology interesting.

Components of Symbolic Culture

Sociologists often refer to nonmaterial culture as **symbolic culture**, because it consists of the symbols that people use. A **symbol** is something to which people attach meaning and that they use to communicate with one another. Symbols include gestures, language, values, norms, sanctions, folkways, and mores. Let’s look at each of these components of symbolic culture.

**Gestures**

Gestures, movements of the body to communicate with others, are shorthand ways to convey messages without using words. Although people in every culture of the world use gestures, a gesture’s meaning may change completely from one culture to another. North Americans, for example, communicate a succinct message by raising the middle finger in a short, upward stabbing motion. I wish to stress “North Americans,” for this gesture does not convey the same message in most parts of the world.

I was surprised to find that this particular gesture was not universal, having internalized it to such an extent that I thought everyone knew what it meant. When I was comparing gestures with friends in Mexico, however, this gesture drew a blank look from them. After I explained its intended meaning, they laughed and showed me their rudest gesture—placing the hand under the armpit and moving the upper arm up and down. To me, they simply looked as if they were imitating monkeys, but to them the gesture meant “Your mother is a whore”—the worst possible insult in that culture.
Gestures not only facilitate communication but also, because they differ around the world, can lead to misunderstanding, embarrassment, or worse. One time in Mexico, for example, I raised my hand to a certain height to indicate how tall a child was. My hosts began to laugh. It turned out that Mexicans use three hand gestures to indicate height: one for people, a second for animals, and yet another for plants. They were amused because I had used the plant gesture to indicate the child’s height. (See Figure 2.1.)

To get along in another culture, then, it is important to learn the gestures of that culture. If you don’t, you will fail to achieve the simplicity of communication that gestures allow and you may overlook or misunderstand much of what is happening, run the risk of appearing foolish, and possibly offend people. In some cultures, for example,
you would provoke deep offense if you were to offer food or a gift with your left hand, because the left hand is reserved for dirty tasks, such as wiping after going to the toilet. Left-handed Americans visiting Arabs, please note!

Suppose for a moment that you are visiting southern Italy. After eating one of the best meals in your life, you are so pleased that when you catch the waiter’s eye, you smile broadly and use the standard U.S. “A-OK” gesture of putting your thumb and forefinger together and making a large “O.” The waiter looks horrified, and you are struck speechless when the manager asks you to leave. What have you done? Nothing on purpose, of course, but in that culture this gesture refers to a lower part of the human body that is not mentioned in polite company (Ekman et al. 1984).

Is it really true that there are no universal gestures? There is some disagreement on this point. Some anthropologists claim that no gesture is universal. They point out that even nodding the head up and down to indicate “yes” is not universal, because in some parts of the world, such as areas of Turkey, nodding the head up and down means “no” (Ekman et al. 1984). However, ethologists, researchers who study biological bases of behavior, claim that expressions of anger, pouting, fear, and sadness are built into our biological makeup and are universal (Eibl-Eibesfeldt 1970:404; Horwitz and Wakefield 2007). They point out that even infants who are born blind and deaf, who have had no chance to learn these gestures, express themselves in the same way.

Although this matter is not yet settled, we can note that gestures tend to vary remarkably around the world. It is also significant that certain gestures can elicit emotions; some gestures are so closely associated with emotional messages that the gestures themselves summon up emotions. For example, my introduction to Mexican gestures of insult mentioned earlier took place at a dinner table. It was evident that my husband-and-wife hosts were trying to hide their embarrassment at using their culture’s obscene gesture at their dinner table. And I felt the same way—not about their gesture, of course, which meant nothing to me—but about the one I was teaching them.

Although most gestures are learned, and therefore vary from culture to culture, some gestures that represent fundamental emotions such as sadness, anger, and fear appear to be inborn. This crying child whom I photographed in India differs little from a crying child in China—or the United States or anywhere else on the globe. In a few years, however, this child will demonstrate a variety of gestures highly specific to his Hindu culture.
Standards of beauty vary so greatly from one culture to another that what one group finds attractive, another may not. Yet, in its ethnocentrism, each group thinks that its standards are the best—that the appearance reflects what beauty “really” is.

As indicated by these photos, around the world men and women aspire to their group’s norms of physical attractiveness. To make themselves appealing to others, they try to make their appearance reflect those standards.

How is beauty an essential part of symbolic culture?
Language

The primary way in which people communicate with one another is through language—symbols that can be combined in an infinite number of ways for the purpose of communicating abstract thought. Each word is actually a symbol, a sound to which we have attached some particular meaning. Although all human groups have language, there is nothing universal about the meanings given to particular sounds. Like gestures, in different cultures the same sound may mean something entirely different—or may have no meaning at all. In German, for example, gift means “poison,” so if you give a box of chocolates to a non-English-speaking German and say, “Gift, Eat” . . . .

Because language allows culture to exist, its significance for human life is difficult to overstate. Consider the following effects of language.

Language Allows Human Experience to Be Cumulative. By means of language, we pass ideas, knowledge, and even attitudes on to the next generation. This allows others to build on experiences in which they may never directly participate. As a result, humans are able to modify their behavior in light of what earlier generations have learned. This takes us to the central sociological significance of language: Language allows culture to develop by freeing people to move beyond their immediate experiences.

Without language, human culture would be little more advanced than that of the lower primates. If we communicated by grunts and gestures, we would be limited to a short time span—to events now taking place, those that have just taken place, or those that will take place immediately—a sort of slightly extended present. You can grunt and gesture, for example, that you want a drink of water, but in the absence of language how could you share ideas concerning past or future events? There would be little or no way to communicate to others what event you had in mind, much less the greater complexities that humans communicate—ideas and feelings about events.

Language Provides a Social or Shared Past. Without language, we would have few memories, for we associate experiences with words and then use those words to recall the experience. In the absence of language, how would we communicate the few memories we had to others? By attaching words to an event, however, and then using those words to recall it, we are able to discuss the event. This is highly significant for what we are as humans, for our talking is far from “just talk.” As we talk about past events, we develop shared understandings about what those events mean. In short, through talk, people develop a shared past.

Language Provides a Social or Shared Future. Language also extends our time horizons forward. Because language enables us to agree on times, dates, and places, it allows us to plan activities with one another. Think about it for a moment. Without language, how could you ever plan future events? How could you possibly communicate goals, times, and plans? Whatever planning could exist would be limited to rudimentary communications, perhaps to an agreement to meet at a certain place when the sun is in a certain position. But think of the difficulty, perhaps the impossibility, of conveying just a slight change in this simple arrangement, such as “I can’t make it tomorrow, but my neighbor can take my place, if that’s all right with you.”

Language Allows Shared Perspectives. Our ability to speak, then, provides us with a social (or shared) past and future. This is vital for humanity. It is a watershed that distinguishes us from animals. But speech does much more than this. When we talk with one another, we are exchanging ideas about events; that is, we are sharing perspectives. Our words are the embodiment of our experiences, distilled into a readily exchangeable form, one that is mutually understandable to people who have learned that language. Talking about events allows us to arrive at the shared understandings that form the basis of social life. Not sharing a language while living alongside one another, however, invites miscommunication and suspicion. This risk, which comes with a diverse society, is discussed in the Cultural Diversity box on the next page.
Miami—Continuing Controversy over Language

Immigration from Cuba and other Spanish-speaking countries has been so vast that most residents of Miami are Latinos. Half of Miami’s 400,000 residents have trouble speaking English. Only one-fourth of Miamians speak English at home. Many English-only speakers are leaving Miami, saying that not being able to speak Spanish is a handicap to getting work. “They should learn Spanish,” some reply. As Pedro Falcon, an immigrant from Nicaragua, said, “Miami is the capital of Latin America. The population speaks Spanish.”

As the English-speakers see it, this pinpoints the problem: Miami is in the United States, not in Latin America.

Controversy over immigrants and language isn’t new. The millions of Germans who moved to the United States in the 1800s brought their language with them. Not only did they hold their religious services in German, but they also opened schools taught in German; published German-language newspapers; and spoke German at home, in the stores, and in the taverns.

Some of their English-speaking neighbors didn’t like this a bit. “Why don’t those Germans assimilate?” they wondered. “Just whose side would they fight on if we had a war?”

This question was answered, of course, with the participation of German Americans in two world wars. It was even a general descended from German immigrants (Eisenhower) who led the armed forces that defeated Hitler.

But what happened to all this German language? The first generation of immigrants spoke German almost exclusively. The second generation assimilated, speaking English at home, but also speaking German when they visited their parents. For the most part, the third generation knew German only as “that language” that their grandparents spoke.

The same thing is happening with the Latino immigrants. Spanish is being kept alive longer, however, because Mexico borders the United States, and there is constant traffic between the countries. The continuing migration from Mexico and other Spanish-speaking countries also feeds the language. If Germany bordered the United States, there would still be a lot of German spoken here.


Language Allows Shared, Goal-Directed Behavior. Common understandings enable us to establish a purpose for getting together. Let’s suppose you want to go on a picnic. You use speech not only to plan the picnic but also to decide on reasons for having the picnic—which may be anything from “because it’s a nice day and it shouldn’t be wasted studying” to “because it’s my birthday.” Language permits you to blend individual activities into an integrated sequence. In other words, through discussion you decide when and where you will go; who will drive; who will bring the hamburgers, the potato chips, the soda; where and when you will meet. Only because of language can you participate in such a common yet complex event as a picnic—or build roads and bridges or attend college classes.

In Sum: The sociological significance of language is that it takes us beyond the world of apes and allows culture to develop. Language frees us from the present, actually giving us a social past and a social future. That is, language gives us the capacity to share understandings about the past and to develop shared perceptions about the future. Language also allows us to establish underlying purposes for our activities. In short, language is the basis of culture.

Language and Perception: The Sapir-Whorf Hypothesis

In the 1930s, two anthropologists, Edward Sapir and Benjamin Whorf, became intrigued when they noticed that the Hopi Indians of the southwestern United States...
had no words to distinguish the past, the present, and the future. English, in contrast—as well as French, Spanish, Swahili, and other languages—carefully distinguishes these three time frames. From this observation, Sapir and Whorf began to think that words might be more than labels that people attach to things. Eventually, they concluded that language has embedded within it ways of looking at the world. In other words, language not only expresses our thoughts and perceptions, but language also shapes the way we think and perceive (Sapir 1949; Whorf 1956).

The Sapir-Whorf hypothesis challenges common sense: It indicates that rather than objects and events forcing themselves onto our consciousness, it is our language that determines our consciousness, and hence our perception of objects and events. Sociologist Eviatar Zerubavel (1991) points out that his native language, Hebrew, does not have separate words for jam and jelly. Both go by the same term, and only when Zerubavel learned English could he “see” this difference, which is “obvious” to native English speakers. Similarly, if you learn to classify students as Jocks, Goths, Stoners, Skaters, Band Geeks, and Preps, you will perceive students in entirely different ways from someone who does not know these classifications.

When I lived in Spain, I was struck by the relevance of the Sapir-Whorf hypothesis. As a native English speaker, I had learned that the term *dried fruits* refers to apricots, apples, and so on. In Spain, I found that *frutos secos* refers not only to such objects but also to things like almonds, walnuts, and pecans. My English makes me see fruits and nuts as quite separate types of objects. This seems “natural” to me, while combining them into one unit seems “natural” to Spanish speakers. If I had learned Spanish first, my perception of these objects would be different.

Although Sapir and Whorf’s observation that the Hopi do not have tenses was inaccurate (Edgerton 1992:27), they did stumble onto a major truth about social life. Learning a language means not only learning words but also acquiring the perceptions embedded in that language. In other words, language both reflects and shapes our cultural experiences (Boroditsky 2010). The racial–ethnic terms that our culture provides, for example, influence how we see both ourselves and others, a point that is discussed in the Cultural Diversity box on the next page.

### Values, Norms, and Sanctions

To learn a culture is to learn people’s values, their ideas of what is desirable in life. When we uncover people’s values, we learn a great deal about them, for values are the standards by which people define what is good and bad, beautiful and ugly. Values underlie our preferences, guide our choices, and indicate what we hold worthwhile in life.

Every group develops expectations concerning the “right” way to reflect its values. Sociologists use the term norms to describe those expectations (or rules of behavior) that develop out of a group’s values. The term sanctions refers to the reactions people receive for following or breaking norms. A positive sanction expresses approval for following a norm, and a negative sanction reflects disapproval for breaking a norm. Positive sanctions can be material, such as a prize, a trophy, or money, but in everyday life they usually consist of hugs, smiles, a pat on the back, or even handshakes and “high fives.” Negative sanctions can also be material—being fined in court is one example—but negative sanctions, too, are more likely to be symbolic: harsh words, or gestures such as frowns, stares, clenched jaws, or raised fists. Getting a raise at work is a positive sanction, indicating that you have followed the norms clustering around work values. Getting fired, in contrast, is a negative sanction, indicating that you have violated these norms. The North American finger gesture discussed earlier is, of course, a negative sanction.
Race and Language: Searching for Self-Labels

The groups that dominate society often determine the names that are used to refer to racial–ethnic groups. If those names become associated with oppression, they take on negative meanings. For example, the terms Negro and colored people came to be associated with submissiveness and low status. To overcome these meanings, those referred to by these terms began to identify themselves as black or African American. They infused these new terms with respect—a basic source of self-esteem that they felt the old terms denied them.

In a twist, African Americans—and to a lesser extent Latinos, Asian Americans, and Native Americans—have changed the rejected term colored people to people of color. Those who embrace this modified term are imbuing it with meanings that offer an identity of respect. The term also has political meanings. It implies bonds that cross racial–ethnic lines, mutual ties, and a sense of identity rooted in historical oppression.

There is always disagreement about racial–ethnic terms, and this one is no exception. Although most rejected the term colored people, some found in it a sense of respect and claimed it for themselves. The acronym NAACP, for example, stands for the National Association for the Advancement of Colored People. The new term, people of color, arouses similar feelings. Some individuals whom this term would include point out that this new label still makes color the primary identifier of people. They stress that humans transcend race–ethnicity, that what we have in common as human beings goes much deeper than what you see on the surface. They stress that we should avoid terms that focus on differences in the pigmentation of our skin.

The language of self-reference in a society that is so conscious of skin color is an ongoing issue. As long as our society continues to emphasize such superficial differences, the search for adequate terms is not likely to ever be “finished.” In this quest for terms that strike the right chord, the term people of color may become a historical footnote. If it does, it will be replaced by another term that indicates a changing self-identification within a changing culture.

For Your Consideration

What terms do you use to refer to your race–ethnicity? What “bad” terms do you know that others have used to refer to your race–ethnicity? What is the difference in meaning between the terms you use and the “bad” terms? Where does that meaning come from?

Because people can find norms stifling, some cultures relieve the pressure through moral holidays, specified times when people are allowed to break norms. Moral holidays such as Mardi Gras often center on getting rowdy. Some activities for which people would otherwise be arrested are permitted—and expected—including public drunkenness and some nudity. The norms are never completely dropped, however—just loosened a bit. Go too far, and the police step in.

Some societies have moral holiday places, locations where norms are expected to be broken. Red light districts of our cities are examples. There, prostitutes are allowed to work the streets, bothered only when political pressure builds to “clean up” the area. If these same prostitutes attempt to solicit customers in adjacent areas, however, they are promptly arrested. Each year, the hometown of the team that wins the Super Bowl becomes a moral holiday place—for one night.

One of the more interesting examples is “Party Cove” at Lake of the Ozarks in Missouri, a fairly straightlaced area of the country. During the summer, hundreds of boaters—those operating everything from cabin cruisers to jet skis—moor their vessels together in a highly publicized cove, where many get drunk, take off their clothes, and dance on the boats. In one of the more humorous incidents, boaters complained that a
A nude woman was riding a jet ski outside of the cove. The water patrol investigated but refused to arrest the woman because she was within the law—she had sprayed shaving cream on certain parts of her body. The Missouri Water Patrol has even given a green light to Party Cove, announcing in the local newspaper that officers will not enter this cove, supposedly because “there is so much traffic that they might not be able to get out in time to handle an emergency elsewhere.”

**Folkways, Mores, and Taboos**

Norms that are not strictly enforced are called **folkways**. We expect people to comply with folkways, but we are likely to shrug our shoulders and not make a big deal about it if they don’t. If someone insists on passing you on the right side of the sidewalk, for example, you are unlikely to take corrective action, although if the sidewalk is crowded and you must move out of the way, you might give the person a dirty look.

Other norms, however, are taken much more seriously. We think of them as essential to our core values, and we insist on conformity. These are called **mores** (MORE-rays). A person who steals, rapes, or kills has violated some of society’s most important mores. As sociologist Ian Robertson (1987:62) put it,

> A man who walks down a street wearing nothing on the upper half of his body is violating a folkway; a man who walks down the street wearing nothing on the lower half of his body is violating one of our most important mores, the requirement that people cover their genitals and buttocks in public.

It should also be noted that one group’s folkways may be another group’s mores. Although a man walking down the street with the upper half of his body uncovered is deviating from a folkway, a woman doing the same thing is violating the mores. In addition, the folkways and mores of a subculture (discussed in the next section) may be the opposite of mainstream culture. For example, to walk down the sidewalk in a nudist camp with the entire body uncovered would conform to that subculture’s folkways.

A **taboo** refers to a norm so strongly ingrained that even the thought of its violation is greeted with revulsion. Eating human flesh and parents having sex with their children are examples of such behaviors. When someone breaks a taboo, the individual is usually judged unfit to live in the same society as others. The sanctions are severe and may include prison, banishment, or death.

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**Many Cultural Worlds**

**Subcultures**

Groups of people who occupy some small corner in life, such as an occupation, tend to develop specialized ways to communicate with one another. To outsiders, their talk, even if it is in English, can seem like a foreign language. Here is one of my favorite quotes by a politician:

> There are things we know that we know. There are known unknowns; that is to say, there are things that we now know we don’t know. But there are also unknown unknowns; there are things we do not know we don’t know. (Donald Rumsfeld, quoted in Dickey and Barry 2006:38)

Whatever Rumsfeld, the former secretary of defense under George W. Bush, meant by his statement probably will remain a known unknown. (Or would it be an unknown known?)

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<table>
<thead>
<tr>
<th>folkways</th>
<th>norms that are not strictly enforced</th>
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<tbody>
<tr>
<td>mores</td>
<td>norms that are strictly enforced because they are thought essential to core values or the well-being of the group</td>
</tr>
<tr>
<td>taboo</td>
<td>a norm so strong that it often brings revulsion if violated</td>
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We have a similar problem in the subculture of sociology. Try to figure out what this means:

*Path analysis showed that parental involvement fully mediated the effect of parental acculturation on intergenerational relationship, whereas intergenerational relationship mediated the effect of parental involvement on child outcomes.* (Ying and Han 2008)

As much as possible, I will spare you from such “insider” talk.

Sociologists and politicians form a subculture, a world within the larger world of the dominant culture. Subcultures are not limited to occupations, for they include any corner in life in which people’s experiences lead them to have distinctive ways of looking at the world. Even if we cannot understand the quotation from Donald Rumsfeld, it makes us aware that politicians don’t view life in quite the same way most of us do.

U.S. society contains thousands of subcultures. Some are as broad as the way of life we associate with teenagers, others as narrow as those we associate with body builders—or with politicians. Some U.S. ethnic groups also form subcultures: Their values, norms, and foods set them apart. So might their religion, music, language, and clothing. Even sociologists form a subculture. As you are learning, they also use a unique language in their efforts to understand the world.

For a subculture in another society, one that might test the limits of your sense of cultural relativism, read the Down-to-Earth Sociology box on the next page. For a visual depiction of subcultures, see the photo essay on pages 50–51.

### Countercultures

Consider this quote from another subculture:

> *If everyone applying for welfare had to supply a doctor’s certificate of sterilization, if everyone who had committed a felony were sterilized, if anyone who had mental illness to any degree were sterilized—then our economy could easily take care of these people for the rest of their lives, giving them a decent living standard—but getting them out of the way. That way there would be no children abused, no surplus population, and, after a while, no pollution. . . . When the . . . present world system collapses, it’ll be good people like you who will be shooting people in the streets to feed their families.* (Zellner 1995:58, 65)

Welcome to the world of the Aryan supremacist survivalists, where the message is much clearer than that of politicians—and much more disturbing.

The values and norms of most subcultures blend in with mainstream society. In some cases, however, as with the survivalists quoted above, some of the group’s values and norms place it at odds with the dominant culture. Sociologists use the term counterculture to refer to such groups. To better see this distinction, consider motorcycle enthusiasts and motorcycle gangs. Motorcycle enthusiasts—who emphasize personal freedom and speed and affirm cultural values of success through work or education—are members of a subculture. In contrast, the Hell’s Angels, Pagans, and Bandidos not only stress freedom and speed but also value dirtiness and contempt toward women, work, and education. This makes them a counterculture.

An assault on core values is always met with resistance. To affirm their own values, members of the mainstream culture may ridicule, isolate, or even attack members of the counterculture. The Mormons, for example, were driven out of several states before they finally settled in Utah, which was at that time a wilderness. Even there, the federal government would not let them practice *polygyny* (one man having more than one wife), and Utah’s statehood was made conditional on its acceptance of monogamy (Anderson 1942/1966; Williams 2007).
Values in U.S. Society

An Overview of U.S. Values

As you know, the United States is a pluralistic society, made up of many different groups. The United States has numerous religious and racial–ethnic groups, as well as countless interest groups that focus on activities as divergent as hunting deer or collecting Barbie dolls. Within this huge diversity, sociologists have tried to identify the country’s core values, those that are shared by most of the groups that make up U.S. society. Here are ten that sociologist Robin Williams (1965) identified:

1. Achievement and success. Americans praise personal achievement, especially outdoing others. This value includes getting ahead at work and school, and attaining wealth, power, and prestige.
2. Individualism. Americans cherish the ideal that an individual can rise from the bottom of society to its very top. If someone fails to “get ahead,” Americans generally

2-D: A New Subculture and a Different Kind of Love

“I’ve experienced so many amazing things because of her. She has really changed my life.” —Nisan

Nisan, a 37-year old man who lives in Tokyo, has strong feelings for his girlfriend, Nemu, and loves dating her. Nemu is on the shy side, though, and in restaurants she sits quietly on the chair next to Nisan. When they ride in his Toyota, she sits silently in the passenger’s seat. Never once has Nemu uttered even a single word.

The silence hasn’t stopped Nisan from spending his vacations with Nemu. They have traveled hundreds of miles to Kyoto and Osaka. This has been a little hard on Nisan’s modest budget, but Nemu seems to enjoy the travel. To save money while vacationing, they sleep together in the car. Sometimes they crash on friends’ couches (Katayama 2009).

That’s Nisan in the photo to the right. And that’s Nemu that he is holding.

Nisan isn’t joking. He is serious about the feelings that he has for Nemu, a video game character.

And so are the other Japanese men who belong to the 2-D (two-dimensional) subculture. Some of these men have never been able to attract real women. Others have been disappointed in real-life love. For them, cartoon and video characters take on a lifelike reality.

To Westerners raised on Freudian imagery, the 2-D subculture stimulates haunting thoughts. But the Japanese seem to see matters differently. A Japanese author who has written widely on the 2-D subculture—and is himself a member of it—stresses that his subculture exists because romance has become a commodity. The mass media glorify good looks and money, he says, which denies romance to many men. Some of these men train their minds to experience romantic love when they look at a cartoon. As one man put it, the pillow covers represent “cute girls who live in my imagination.”

Sociologically, we might point out that in Japan the sexes don’t mix as easily as they do in the West. About half of Japanese adults, both men and women, have no friends of the opposite sex (Katayama 2009).

The 2-D subculture is growing. Tokyo has shops that feature 2-D products such as body pillows and dolls for men. In some Tokyo restaurants, the waitresses dress up like video-game characters.

There is even an island resort that specializes in honeymoons for men who have fallen in love with their cartoon cuties. The men check into the hotel, pay for a room for two, and immerse themselves in their virtual relationships, controlled through their hand-held devices (Wakabayashi 2010a, 2010b). The local businesses, which sell special meals with heart-shaped dishes and cakes that the lovers give their cartoon characters, are pleased with their new visitors—the flesh-and-blood ones who pay the bills.

For Your Consideration

Do you agree with this statement: If a man in the United States were to carry around a body pillow like the one in the photo on this page, he would find less acceptance than do Nisan and the men like him in Japan? If so, why do you think this difference exists? Do you think that 2-D will thrive as a subculture in the United States? Why or why not?

Can you use 2-D to explain the essential elements of a subculture?
Looking at Subcultures

Subcultures can form around any interest or activity. Each subculture has its own values and norms that its members share, giving them a common identity. Each also has special terms that pinpoint the group’s corner of life and that its members use to communicate with one another. Some of us belong to several subcultures.

As you can see from these photos, most subcultures are compatible with the values and norms of the mainstream culture. They represent specialized interests around which its members have chosen to build tiny worlds. Some subcultures, however, conflict with the mainstream culture. Sociologists give the name countercultures to subcultures whose values (such as those of outlaw motorcyclists) or activities and goals (such as those of terrorists) are opposed to the mainstream culture. Countercultures, however, are exceptional, and few of us belong to them.

Each subculture provides its members with values and distinctive ways of viewing the world. What values and perceptions do you think are common among body builders? What other subculture do you see here?

Membership in this subculture is not easily awarded. Not only must high-steel ironworkers prove that they are able to work at great heights but also that they fit into the group socially. Newcomers are tested by members of the group, and they must demonstrate that they can take joking without offense.
The subculture that centers around tattooing previously existed on the fringes of society, with seamen and circus folk its main participants. It now has entered mainstream society, but not to this extreme.

Specialized values and interests are two of the characteristics that mark subcultures. What values and interests distinguish the modeling subculture?

The truckdriver subculture, centering on their occupational activities and interests, is also broken into smaller subcultures that reflect their experiences of race-ethnicity.

With their specialized language and activities, surfers are highly recognized as members of a subculture. This surfer is “in the tube.”

Why would someone decorate himself like this? Among the many reasons, one is to show solidarity with the football subculture.

Even subcultures can have subcultures. The rodeo subculture is a subculture of “western” subculture. The values that unite its members are reflected in their speech, clothing, and specialized activities, such as the one shown here.
find fault with that individual rather than with the social system for placing roadblocks in his or her path.

3. **Hard work.** Americans expect people to work hard to achieve financial success and material comfort.

4. **Efficiency and practicality.** Americans award high marks for getting things done efficiently. Even in everyday life, Americans consider it important to do things fast, and they seek ways to increase efficiency.

5. **Science and technology.** Americans have a passion for applied science, for using science to control nature—to tame rivers and harness winds—and to develop new technology, from iPads to pedal-electric hybrid vehicles.

6. **Material comfort.** Americans expect a high level of material comfort. This includes not only good nutrition, medical care, and housing but also late-model cars and recreational playthings—from iPhones to motor homes.

7. **Freedom.** This core value pervades U.S. life. It underscored the American Revolution, and Americans pride themselves on their personal freedom.

8. **Democracy.** By this term, Americans refer to majority rule, to the right of everyone to express an opinion, and to representative government.

9. **Equality.** It is impossible to understand Americans without being aware of the central role that the value of equality plays in their lives. Equality of opportunity (part of the ideal culture discussed later) has significantly influenced U.S. history and continues to mark relations between the groups that make up U.S. society.

10. **Group superiority.** Although it contradicts the values of freedom, democracy, and equality, Americans regard some groups more highly than others and have done so throughout their history. The denial of the vote to women, the slaughter of Native Americans, and the enslavement of Africans are a few examples of how the groups considered superior have denied equality and freedom to others.

    In an earlier publication, I updated Williams’ analysis by adding these three values.

1. **Education.** Americans are expected to go as far in school as their abilities and finances allow. Over the years, the definition of an “adequate” education has changed, and today a college education is considered an appropriate goal for most Americans. Those who have an opportunity for higher education and do not take it are sometimes viewed as doing something “wrong”—not merely as making a bad choice, but as somehow being involved in an immoral act.

2. **Religiosity.** There is a feeling that “every true American ought to be religious.” This does not mean that everyone is expected to join a church, synagogue, or mosque, but that everyone ought to acknowledge a belief in a Supreme Being and follow some set of matching precepts. This value is so pervasive that Americans stamp “In God We Trust” on their money and declare in their national pledge of allegiance that they are “one nation under God.”

3. **Romantic love.** Americans feel that the only proper basis for marriage is romantic love. Songs, literature, mass media, and “folk beliefs” all stress this value. Americans grow misty-eyed at the theme that “love conquers all.”

**Value Clusters**

As you can see, values are not independent units; some cluster together to form a larger whole. In the **value cluster** that surrounds success, for example, we find hard work, education, material comfort, and individualism bound up together. Americans are expected to go far in school, to work hard afterward, and then to attain a high level of material comfort, which, in turn, demonstrates success. Success is attributed to the individual’s efforts; lack of success is blamed on his or her faults.

**Value Contradictions**

You probably were surprised to see group superiority on the list of dominant American values. This is an example of what I mentioned in Chapter 1, how sociology upsets people
and creates resistance. Few people want to bring something like this into the open. It violates today's *ideal* culture, a concept we discuss on the next page. But this is what sociologists do—they look beyond the façade to penetrate what is really going on. And when you look at our history, there is no doubt that group superiority has been a dominant value. It still is, but values change, and this one is diminishing.

**Value contradictions**, then, are part of culture. Not all values are wrapped in neat packages, and you can see how group superiority contradicts freedom, democracy, and equality. There simply cannot be full expression of freedom, democracy, and equality along with racism and sexism. Something has to give. One way in which Americans in the past sidestepped this contradiction was to say that freedom, democracy, and equality applied only to some groups. The contradiction was bound to surface over time, however, and so it did with the Civil War and the women’s liberation movement. *It is precisely at the point of value contradictions, then, that one can see a major force for social change in a society.*

### An Emerging Value Cluster

A value cluster of four interrelated core values—leisure, self-fulfillment, physical fitness, and youthfulness—is emerging in the United States. So is a fifth core value—concern for the environment.

1. **Leisure.** The emergence of leisure as a value is reflected in a huge recreation industry—from computer games, boats, vacation homes, and spa retreats to sports arenas, home theaters, adventure vacations, and luxury cruises.
2. **Self-fulfillment.** This value is reflected in the “human potential” movement, which emphasizes becoming “all you can be,” and in magazine articles, books, and talk shows that focus on “self-help,” “relating,” and “personal development.”
3. **Physical fitness.** Physical fitness is not a new U.S. value, but the greater emphasis on it is moving it into this emerging cluster. You can see this trend in the publicity given to nutrition, organic foods, weight, and diet; the joggers, cyclists, and backpackers; and the countless health clubs and physical fitness centers.
4. **Youthfulness.** Valuing youth and disparaging old age are also not new, but some analysts note a sense of urgency in today’s emphasis on youthfulness. They attribute this to the huge number of aging baby boomers, who, aghast at the physical changes that accompany their advancing years, are attempting to deny or at least postpone their biological fate. One physician even claimed that “aging is not a normal life event, but a disease” (Cowley 1996).
5. **Concern for the environment.** During most of U.S. history, the environment was viewed as something to be exploited—a wilderness to be settled, forests to be cleared for farm land and lumber, rivers and lakes to be fished, and animals to be hunted. One result was the near extinction of the bison and the extinction in 1914 of the passenger pigeon, a species of bird previously so numerous that its annual migration would darken the skies for days. Today, Americans have developed a genuine and apparently long-term concern for the environment.

**In Sum:** Values don’t “just happen.” They are related to conditions of society. This emerging value cluster is a response to fundamental changes in U.S. culture. Earlier generations of Americans were focused on forging a nation and fighting for economic survival. But today, millions of Americans are freed from long hours of work, and millions retire from work at an age when they anticipate decades of life ahead of them. This value cluster centers on helping people to maintain their health and vigor during their younger years and enabling them to enjoy their years of retirement. You can see how longer lives and retiring from work are related to economic development.

Only when an economy produces adequate surpluses can a society afford these values. Concern for the environment is a remarkable example. People act on environmental concerns only *after* they have met their basic needs. The world’s poor nations, for example, have a difficult time “affording” this value at this point in their development (Gokhale 2009).
Chapter 2  Culture

Values, both those held by individuals and those that represent a nation or people, can undergo deep shifts. It is difficult for many of us to grasp the pride with which earlier Americans destroyed trees that took thousands of years to grow, are located only on one tiny speck of the globe, and that we today consider part of the nation’s and world’s heritage. But this is a value statement, representing current views. The pride expressed on these woodcutters’ faces represents another set of values entirely.

When Values Clash
Challenges in core values are met with strong resistance by the people who hold them dear. They see change as a threat to their way of life, an undermining of both their present and their future. Efforts to change gender roles, for example, arouse intense controversy, as do same-sex marriages. Alarmed at such onslaughts against their values, traditionalists fiercely defend historical family relationships and the gender roles they grew up with. Some use the term culture wars to refer to the clash in values between traditionalists and those advocating change, but the term is highly exaggerated. Compared with the violence directed against the Mormons, today’s culture clashes are mild.

Values as Distorting Lenses
Values and their supporting beliefs are lenses through which we see the world. The views produced through these lenses are often of what life ought to be like, not what it is. For example, Americans value individualism so highly that they tend to see almost everyone as free and equal in pursuing the goal of success. This value blinds them to the significance of the circumstances that keep people from achieving success. The dire consequences of family poverty, parents’ low education, and dead-end jobs tend to drop from sight. Instead, Americans see the unsuccessful as not putting out enough effort. And they “know” they are right, for the mass media dangle before their eyes enticing stories of individuals who have succeeded despite the greatest of handicaps.

“Ideal” Versus “Real” Culture
Many of the norms that surround cultural values are followed only partially. Differences always exist between a group’s ideals and what its members actually do. Consequently, sociologists use the term ideal culture to refer to the values, norms, and goals that a group considers ideal, worth aiming for. Success, for example, is part of ideal culture. Americans glorify academic progress, hard work, and the display of material goods as signs of individual achievement. What people actually do, however, usually falls short of the cultural ideal. Compared with their abilities, for example, most people don’t work as hard to achieve success as they would if the whole society shared the ideal culture they hold.

How do values affect our perception? What are ideal and real culture?
hard as they could or go as far as they could in school. Sociologists call the norms and values that people actually follow real culture.

Cultural Universals

With the amazing variety of human cultures around the world, are there any cultural universals—values, norms, or other cultural traits that are found everywhere?

To answer this question, anthropologist George Murdock (1945) combed through the data that anthropologists had gathered on hundreds of groups around the world. He compared their customs concerning courtship, marriage, funerals, games, laws, music, myths, incest taboos, and even toilet training. He found that these activities are present in all cultures, but the specific customs differ from one group to another. There is no universal form of the family, no universal way of toilet training children, nor a universal way of disposing of the dead.

Incest is a remarkable example. Groups even differ on their view of what incest is. The Mundugumors of New Guinea extend the incest taboo so far that for each man, seven of every eight women are ineligible marriage partners (Mead 1935/1950). Other groups go in the opposite direction and allow some men to marry their own daughters (La Barre 1954). Some groups even require that brothers and sisters marry one another, although only in certain circumstances (Beals and Hoijer 1965). The Burundi of Africa even insist that a son have sex with his mother—but only to remove a certain curse (Albert 1963). Such sexual relations, so surprising to us, are limited to special people (royalty) or to extraordinary situations (such as when a lion hunter faces a dangerous hunt). No society permits generalized incest for its members.

In Sum: Although there are universal human activities (singing, playing games, storytelling, preparing food, marrying, child rearing, disposing of the dead, and so on), there is no universal way of doing any of them. Humans have no biological imperative that results in one particular form of behavior throughout the world. As indicated in the following Thinking Critically section, although a few sociologists take the position that genes significantly influence human behavior, almost all sociologists reject this view.

THINKING CRITICALLY
Are We Prisoners of Our Genes? Sociobiology and Human Behavior

A controversial view of human behavior, called sociobiology (also known as neo-Darwinism and evolutionary psychology), provides a sharp contrast to the perspective of this chapter, that the key to human behavior is culture. Sociobiologists (evolutionary psychologists, evolutionary anthropologists) believe that because of natural selection, biology is a basic cause of human behavior.

Charles Darwin (1859), who, as we saw in Chapter 1, adopted Spencer’s idea of natural selection, pointed out that the genes of a species—the units that contain the individual’s traits—are not distributed evenly among the offspring. The characteristics that some members inherit make it easier for them to survive their environment, increasing the likelihood that they will pass their genetic traits

Why are there few, if any, cultural universals?
Language is the basis of human culture around the world. The past decade has seen major developments in communication—the ease and speed with which we can “speak” to people across the globe. This development is destined to have vital effects on culture.

to the next generation. Over thousands of generations, the genetic traits that aid survival become common in a species, while those that do not aid survival become less common or even disappear. Natural selection explains not only the physical characteristics of animals but also their behavior, for over countless generations, instincts emerged.

Edward Wilson (1975), an insect specialist, set off an uproar when he claimed that human behavior, like the behavior of cats, rats, bats, and gnats, has been bred into *Homo sapiens* through evolutionary principles. Wilson went on to claim that competition and cooperation, envy and altruism—even religion, slavery, genocide, and war and peace—can be explained by sociobiology. He provocatively added that because human behavior can be explained in terms of genetic programming, sociobiology will eventually absorb sociology, as well as anthropology and psychology.

Obviously, sociologists disagree with Wilson. It is not that sociologists deny that biology is important in human behavior—at least in the sense that it takes a highly developed brain to develop human culture and abstract thought and that there would be no speech if humans had no tongue or larynx. We also must eat and keep from freezing if we are to stay alive, which motivates some of our behavior. Biology is so significant that it could even underlie the origin of gender inequality. This is one of the theories we discuss in Chapter 11, pages 285–287.

Some sociologists are developing what they call *genetics-informed sociology*, an emphasis on the influence of genes on human behavior. They are coming up with interesting findings. For example, males who have the “protective” gene (9R/9R) average fewer sexual partners than people without this gene. These individuals are also less likely to binge drink and more likely to wear seat belts (Guo et al. 2008). And the social? The influences of this and other genes are modified by social experiences. For example, student subcultures that encourage or discourage sexual behavior override the 9R/9R gene. To their surprise, researchers have even found that social experiences can change a person’s genes (Ledger 2009).

**In Sum:** To find that genetics has an influence on human behavior is a far cry from saying that genetics determines human behavior, that we act as we do because of genetics. On the contrary, pigs act like pigs and spiders act like spiders because instincts control their behavior. We humans, in contrast, possess a self and engage in abstract thought. We develop purposes and goals and discuss the reasons that people do things. Unlike pigs and spiders, we are immersed in a world of symbols that we use to consider, reflect, and make reasoned choices. Because we humans are not prisoners of our genes, we have developed fascinatingly diverse ways of life around the world—which we will be exploring in this text.

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### Technology in the Global Village

#### The New Technology

The gestures, language, values, folkways, and mores that we have discussed all are part of symbolic (nonmaterial) culture. Culture, as you recall, also has a material aspect: a group’s things, from its houses to its toys. Central to a group’s material culture is its technology. In its simplest sense, technology can be equated with tools. In a broader sense, technology also includes the skills or procedures necessary to make and use those tools.

We can use the term **new technology** to refer to an emerging technology that has a significant impact on social life. Although people develop minor technologies all the time, most are only slight modifications of existing technologies. Occasionally, however, they develop a technology that makes a major impact on human life. It is primarily to these innovations that the term **new technology** refers. Five hundred years ago, the new technology was the printing press. For us, the new technology consists of computers, satellites, and the Internet.
The sociological significance of technology goes far beyond the tool itself. Technology sets the framework for a group’s nonmaterial culture. If a group’s technology changes, so do the ways its people think and how they relate to one another. An example is gender relations. Through the centuries and throughout the world, it has been the custom (nonmaterial culture) for men to dominate women. Today’s global communications (material culture) make this custom more difficult to maintain. For example, when Arab women watch Western television, they observe an unfamiliar freedom in gender relations. As these women use e-mail and telephones to talk to one another about what they have seen, they both convey and create discontent, as well as feelings of sisterhood. These communications motivate some of them to agitate for social change.

In today’s world, the long-accepted idea that it is proper to withhold rights on the basis of someone’s sex can no longer be sustained. What usually lies beyond our awareness in this revolutionary change is the role of the new technology, which joins the world’s nations into a global communications network.

### Cultural Lag and Cultural Change

Three or four generations ago, sociologist William Ogburn (1922/1938) coined the term *cultural lag*. By this, Ogburn meant that not all parts of a culture change at the same pace. When one part of a culture changes, other parts lag behind.

Ogburn pointed out that a group’s material culture usually changes first, with the nonmaterial culture lagging behind. This leaves the nonmaterial (or symbolic) culture playing a game of catch-up. For example, when we get sick, we can type our symptoms into a computer and get an instant diagnosis and recommended course of treatment. In some tests, computer programs outperform physicians. Yet our customs have not caught up with our technology, and we continue to visit the doctor’s office.

Sometimes nonmaterial culture never does catch up. We can rigorously hold onto some outmoded form—one that once was needed, but that long ago was bypassed by technology. Have you ever wondered why our “school year” is nine months long, and why we take summers off? For most of us, this is “just the way it’s always been,” and we have never questioned it. But there is more to this custom than meets the eye. In the late 1800s, when universal schooling came about, the school year matched the technology of the time. Most parents were farmers, and for survival they needed their children’s help at the crucial times of planting and harvesting. Today, generations later, when few people farm and there is no need for the “school year” to be so short, we still live with this cultural lag.

### Technology and Cultural Leveling

For most of human history, communication was limited and travel slow. Consequently, in their relative isolation, human groups developed highly distinctive ways of life as they responded to the particular situations they faced. The unique characteristics they developed that distinguished one culture from another tended to change little over time. The Tasmanians, who live on a remote island off the coast of Australia, provide an extreme example. For thousands of years, they had no contact with other people. They were so isolated that they did not even know how to make clothing or fire (Edgerton 1992).

Except in such rare instances as these, humans have always had some contact with other groups. During these contacts, people learned from one another, adopting things they found desirable. In this process, called *cultural diffusion*, groups are most open to changes in their technology or material culture. They usually are eager, for example, to adopt superior weapons and tools. In remote jungles in South America one can find metal cooking pots, steel axes, and even bits of clothing spun in mills in South Carolina. Although the direction of cultural diffusion today is primarily from the West...
Chapter 2 Culture
cultural leveling  the process by which cultures become similar to one another; refers especially to the process by which Western culture is being exported and diffused into other nations

to other parts of the world, cultural diffusion is not a one-way street—as bagels, woks, hammocks, and sushi in the United States attest.

With today’s travel and communications, cultural diffusion is occurring rapidly. Air travel has made it possible to journey around the globe in a matter of hours. In the not-so-distant past, a trip from the United States to Africa was so unusual that only a few adventurous people made it, and newspapers would herald their feat. Today, hundreds of thousands make the trip each year.

The changes in communication are no less vast. Communication used to be limited to face-to-face speech, written messages that were passed from hand to hand, and visual signals such as smoke or light that was reflected from mirrors. Despite newspapers and even the telegraph, people in some parts of the United States did not hear that the Civil War had ended until weeks and even months after it was over. Today’s electronic communications transmit messages across the globe in a matter of seconds, and we learn almost instantaneously what is happening on the other side of the world. During the Iraq War, reporters traveled with U.S. soldiers, and for the first time in history, the public was able to view video reports of battles as they took place. When Navy Seals executed Osama bin Laden, cameras attached to their helmets beamed live images to President Obama.

Travel and communication bridge time and space to such an extent that there is almost no “other side of the world” anymore. One result is cultural leveling, a process in which cultures become more and more similar to one another. The globalization of capitalism brings with it both technology and Western culture. Japan, for example, has adopted not only capitalism but also Western forms of dress and music, transforming it into a blend of Western and Eastern cultures.

Cultural leveling is apparent to any international traveler. The golden arches of McDonald’s welcome visitors to Tokyo, Paris, London, Madrid, Moscow, Hong Kong, and Beijing. When I visited a jungle village in India—no electricity, no running water, and so remote that the only entrance was by a footpath—I saw a young man sporting a cap with the Nike emblem.

Although the bridging of geography, time, and culture by electronic signals and the exportation of Western icons do not in and of themselves mark the end of traditional cultures, the inevitable result is some degree of cultural leveling. We are producing a blander, less distinctive way of life—U.S. culture with French, Japanese, and Brazilian accents, so to speak. Although the “cultural accent” remains, something vital is lost forever.

What is cultural leveling? How does this photo illustrate it?
What Is Culture?

How do sociologists understand culture?

All human groups possess culture—language, beliefs, values, norms, and material objects that are passed from one generation to the next. Material culture consists of objects (art, buildings, clothing, weapons, tools). Nonmaterial (or symbolic) culture is a group’s ways of thinking and its patterns of behavior. Ideal culture is a group’s ideal values, norms, and goals. Real culture is people’s actual behavior, which often falls short of their cultural ideals. Pp. 36–37

What are cultural relativism and ethnocentrism?

People are ethnocentric; that is, they use their own culture as a yardstick for judging the ways of others. In contrast, those who embrace cultural relativism try to understand other cultures on those cultures’ own terms. Pp. 37–39

Components of Symbolic Culture

What are the components of nonmaterial culture?

The central component of nonmaterial culture is symbols, anything to which people attach meaning and that they use to communicate with others. Universally, the symbols of nonmaterial culture are gestures, language, values, norms, sanctions, folkways, and mores. Pp. 39–42

Why is language so significant to culture?

Language allows human experience to be goal-directed, cooperative, and cumulative. It also lets humans move beyond the present and share a past, future, and other common perspectives. According to the Sapir-Whorf hypothesis, language even shapes our thoughts and perceptions. Pp. 43–45

How do values, norms, sanctions, folkways, and mores reflect culture?

All groups have values, standards by which they define what is desirable or undesirable, and norms, rules or expectations about behavior. Groups use positive sanctions to show approval of those who follow their norms and negative sanctions to show disapproval of those who violate them. Norms that are not strictly enforced are called folkways, while mores are norms to which groups demand conformity because they reflect core values. Pp. 45–47

Many Cultural Worlds

How do subcultures and countercultures differ?

A subculture is a group whose values and related behaviors distinguish its members from the general culture. A counterculture holds some values that stand in opposition to those of the dominant culture. Pp. 47–49

Values in U.S. Society

What are some core U.S. values?

Although the United States is a pluralistic society, made up of many groups, each with its own set of values, certain values dominate. These are called its core values. Core values do not change without opposition. Some values cluster together to form a larger whole called value clusters. Value contradictions (such as equality versus sexism and racism) indicate areas of tension, which are likely points of social change. Leisure, self-fulfillment, physical fitness, youthfulness, and concern for the environment form an emerging value cluster. Core values do not change without opposition. Pp. 49–55

Cultural Universals

Do cultural universals exist?

Cultural universals are values, norms, or other cultural traits that are found in all cultures. Although all human groups have customs concerning cooking, childbirth, funerals, and so on, because these customs differ from one culture to another, there are no cultural universals. Pp. 55–56

Technology in the Global Village

How is technology changing culture?

William Ogburn coined the term cultural lag to describe how a group’s nonmaterial culture lags behind its changing technology. With today’s technological advances in travel and communications, cultural diffusion is occurring rapidly. This leads to cultural leveling, groups becoming similar as they adopt items from other cultures. Much of the richness of the world’s diverse cultures is being lost in the process. Pp. 56–58

Thinking Critically about Chapter 2

1. Do you favor ethnocentrism or cultural relativism? Explain your position.

2. Do you think that the language change in Miami, Florida (discussed on page 44), indicates the future of the United States? Why or why not?

3. Are you a member of any subcultures? Which one(s)? Why do you think that your group is a subculture? What is your group’s relationship to the mainstream culture?