

MyITLab for Office 2013 Lab Administrator Guide

MyITLab for Office 2013 is completely web-based, and does not require the installation of files or plug-ins. MyITLab for Office 2013 system requirements focus on hardware capability and network optimization.

Supported Web Browsers

MyITLab for Office 2013 requires a fully HTML5 compatible browser.¹

Currently the following browsers are supported:

- Chrome 23+ (Recommended)
- Firefox 17+ (2nd Choice Recommendation)
- Safari 6+
- IE10+

¹ IE9 is not a fully HTML5 compatible browser

Additional Requirements:

- Bandwidth
 - Minimum 1.5 Mbit
 - Recommended 2.0 Mbit or higher
- CPU
 - Minimum P5 Core 2 Duo
 - Recommended Core i3 or higher
- RAM
 - 1 GB Free RAM
 - Recommended 2 GB or higher
- For best results, a web caching solution is *recommended*.

Pop-Up Blockers & Trusted Sites

IE10 Trusted Sites settings for the Pearson server URLs will need to be set. Please include the following URLs.

- *.myitlab.com
- *.pearsoned.com
- *.pearsoncmg.com
- *.ecollege.com

Also, it's a convenient location to disable pop-up blocker in the Trusted Sites zone for myitlab usage. The Trusted Sites settings must be in place for any Windows login which will be using myitlab. Since IE settings are user profile specific, this is best done by pushing out a Group Policy in Active Directory Group Policy (or an equivalent) or placing the IE settings into Local Computer Policy.

Pop-up blockers will need to be disabled or include the Pearson server URL of pearsoned.com (this includes Google toolbar, Yahoo toolbar, etc.)

For pop-up blocker exception in Internet Explorer 10, one needs to add the following URLs to the pop-up blocker exception list. (Note: with the Trusted Sites settings above in place *and* pop-up blocker disabled for the Trusted Sites zone, you do not have to complete this step for IE).

- *.pearsoned.com
- *.pearsoncmg.com
- *.ecollege.com
- *.myitlab.com

To provide pop-up blocker exception for myitlab 2013, in Firefox, it would be these entries:

- pearsoned.com
- pearsoncmg.com
- ecollege.com
- myitlab.com

For Chrome, to provide pop-up blocker exception for myitlab 2013, it would be these entries:

- [*.]pearsoned.com
- [*.]pearsoncmg.com
- [*.]ecollege.com
- [*.]myitlab.com

URLs and IP Addresses

myitlab 2013 Pearson server URLs and IP Addresses.
Please prioritize them on any firewall or QoS enabled devices.

<http://portal.mypearson.com/portal/>
IP is relative based on your location

<http://digitalvellum.next.ecollege.com>
159.182.164.146

<http://mylabs.px.pearsoned.com>
206.31.248.33

<http://sim5.pegasus.pearsoncmg.com>
206.31.248.33

<http://gradeit.pearsoncmg.com>
206.31.248.54

<http://pct.gradeit.pearsoncmg.com>
206.31.248.54

[September 2013]